

# BCG ELECTRICAL SERVICES LIMITED

## Quality Policy

The quality policy of BCG ELECTRICAL SERVICES LIMITED sets out to demonstrate the Company's professionalism to complete contracts efficiently, on time and on budget to our client's total satisfaction.

The company aims to achieve the highest quality standards and to create a benchmark for the industry. Our intention is to ensure that our clients rely upon us as being the best in our field.

This quality policy demonstrates how we will plan, implement, control, monitor, and improve quality by:

- Providing commitment and leadership from the directors and management
- Annual review of the business plan, SWOT and PESTLE
- Identifying risks and opportunities to the quality system
- Conducting regular management reviews, operational Reviews, Financial reviews, Small Works/Specialist Project reviews.
- Conducting regular internal quality audits
- Operating an environment of continuous improvement
- Specifying and monitoring the standard of workmanship required
- Ensuring that all employees are provided with adequate training, information, and instruction to competently carry out their work activities to the required standards
- Continuously monitoring installation work, health & safety, staff performance, apprenticeship performance, and supplier reviews.
- Continuously monitoring the management system by keeping software's i.e. Cypher, Megger certification, Sage up to date
- Conducting a final inspection and client demonstration of projects prior to hand over to the client then issuing and O & Ms manual as required.

All employees are aware of our commitment to quality and are responsible for the standard of their workmanship which is checked against the Contract Specification.

We require the full co-operation and support of all our employees, and of the employees of other specialist sub-contractors in adopting our commitment to the BCG ELECTRICAL SERVICES LIMITED quality, safety, health and environmental standards and procedures.

*This policy will be under constant review, changes will be made as required in a controlled manner.*

**Signed for BCG ELECTRICAL SERVICES LIMITED**



Martin Boyle – Managing Director